

19th EINIRAS Conference 2009
'How technology and user influence the culture of information in international relations'

Friday 18 September. 16:30 Session 7. Knowledge Management

Knowledge Café about Knowledge Management

'Because we need to take time to understand what's going on rather than knowing more'.

The **Knowledge Management** is a range of practices used in an organisation to identify, create, represent, distribute and enable adoption of insights and experiences. Such INSIGHTS and EXPERIENCES comprise KNOWLEDGE, either embodied in the individuals or embedded in organisational process of practice (Wikipedia).

It can also be defined as capture, organize, and store of knowledge and experiences of individuals and of team within an organization and keep the information available for reference to others in the organization.

We can focus KM mainly in the knowledge as a strategic asset and to encourage its sharing. Therefore, this **K-Café** is based on a type of organizational workshop which aims to provide open, creative and collaborative dialogues on knowledge management in the institutions dealing with information and documentation on international relations in research and political practice.

As a community of practice, **EINIRAS** would like to start this meetings (we hope to have more in the future conferences) talking about the KM in our organizations, that is in an organizational context.

The main objective of the KM in our institutions is to ensure that the right information is being delivered to the right person in time, not only to share valuable organisational insights but to keep the continuity of organisation and capitalise the previous experience reducing the redundant work.

The questions for discussion are:

- How your organization is facing the KM?
- What are you doing/planning to do in this sense?
- What is/will be the value of the correct KM in our institutions?
- How do you think the culture (motivation for sharing experience), context (networking) and content (adding value) will affect the KM in our institutions?
- How do you think the social web (Web 2.0) can influence the KM?

Process:

Time: 60/90 min

Participants (estimated): 40.

1) Presentation (5 min): introduction of Knowledge Management and the K-Café concept. Setting the theme and questions and the subject under discussion by the facilitator (5 min).

2) The participants group themselves into groups of 8 and are invited to discuss the subject for 20/30 min.

3) The whole group re-assembles for an exchange of ideas as a whole for 30/35 minutes.

4) Conclusions of K-Café with 1-3 specific action proposals.